



ORGANIZATIONAL CHART INFERENCE

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Source: KDD'15

OUTLINE

- Introduction
- Problem Proposed
- Method
- Experiment
- Conclusion

INTRODUCTION

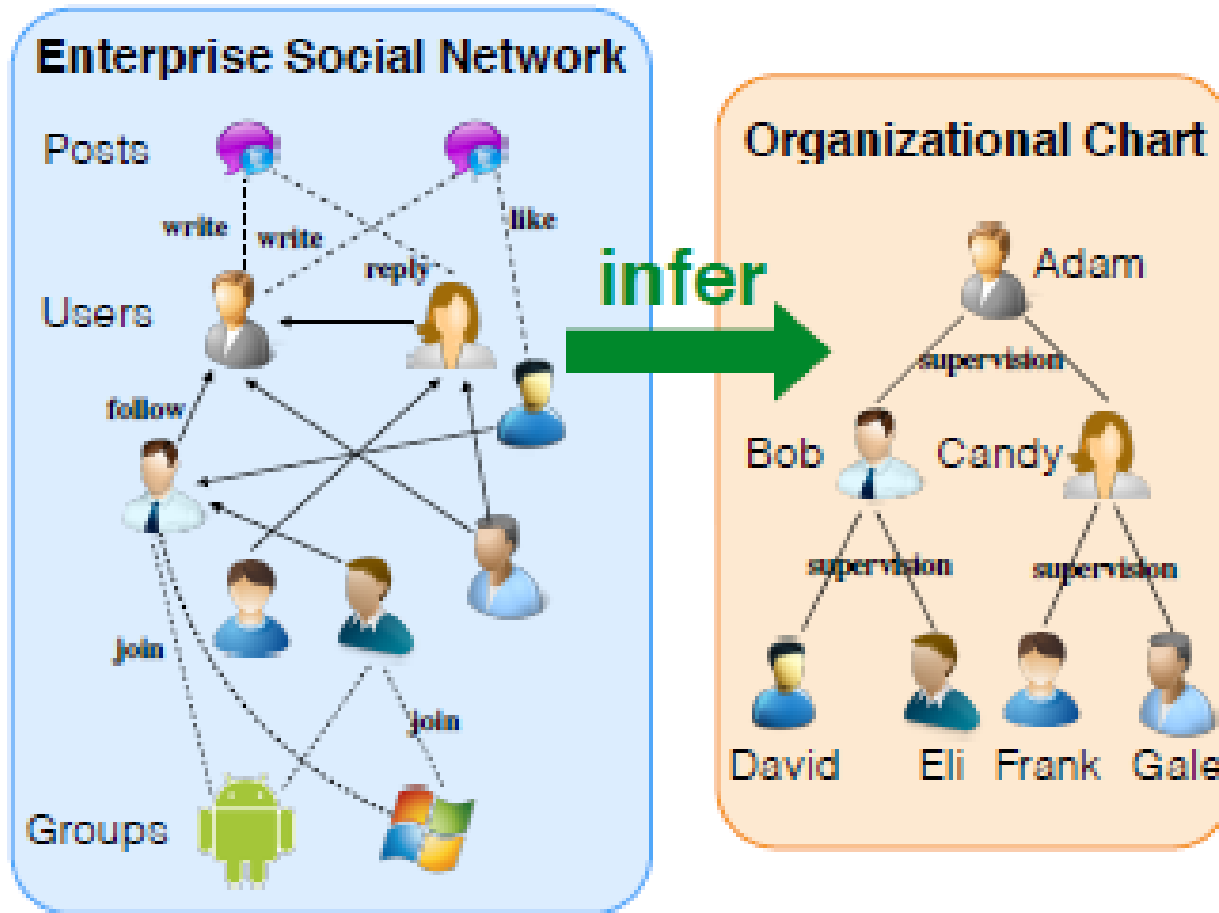
Social is
transforming
the way we work together



ENTERPRISE SOCIAL NETWORK



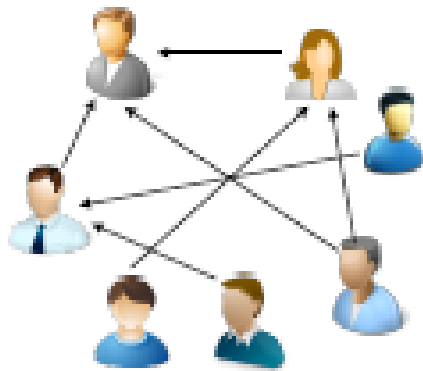
INFERENCE OF ORGANIZATIONAL CHART



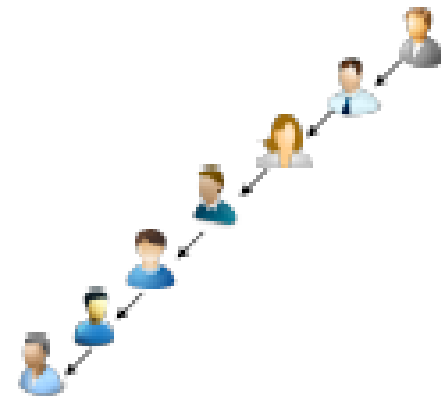
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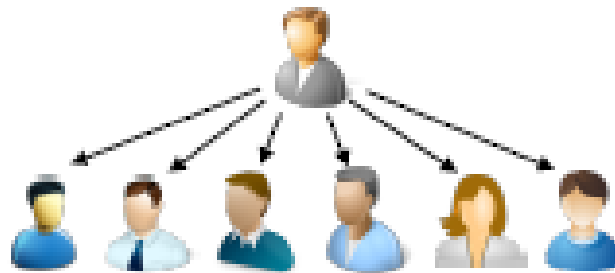
MACRO-LEVEL



A: Input Network

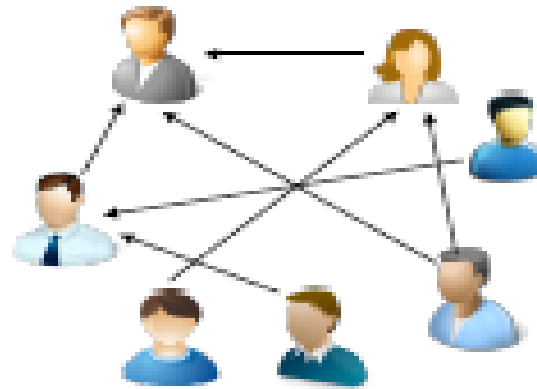


B: Unregulated Vertical Structure

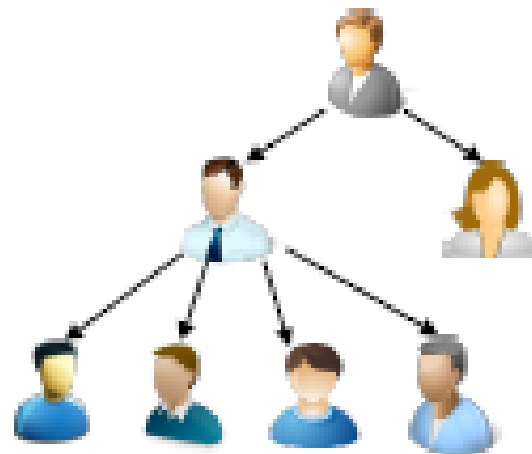


C: Unregulated Horizontal Structure

MICRO-LEVEL



A: Input Network



D: Unregulated Subordinate Allocation

CREATE(CHART RECOVER)

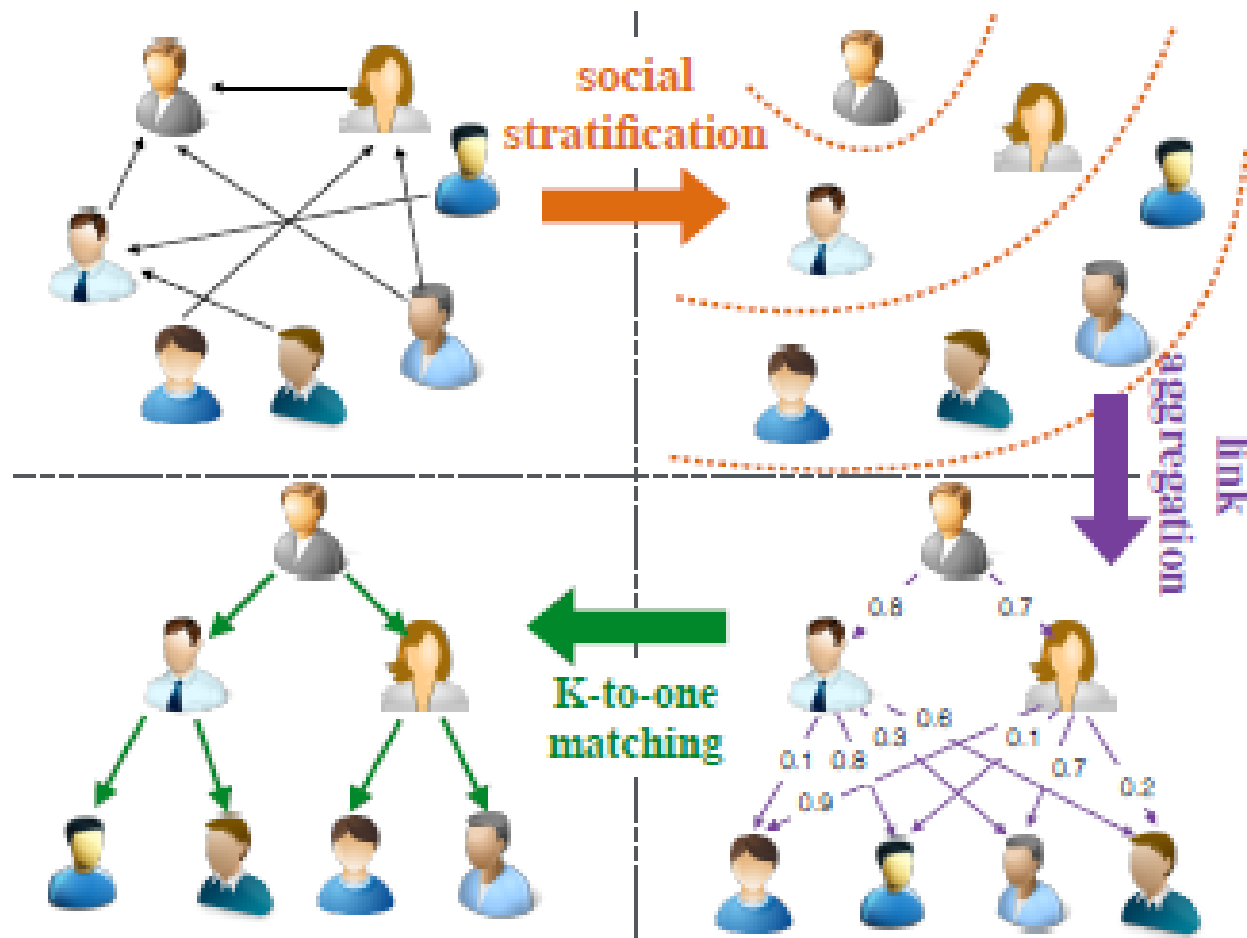


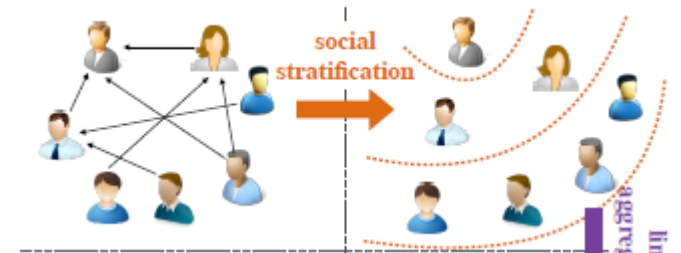
Figure 3: The framework of Create.

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REGULATED SOCIAL STRATIFICATION

- Social class



$$c(u) = \begin{cases} 1, & \text{if } u \text{ is the CEO;} \\ c(m(u)) + 1, & \text{otherwise.} \end{cases}$$

where $m(u)$ represents the direct manager of u .

REGULATED SOCIAL STRATIFICATION

- Class Transcendence Social Link



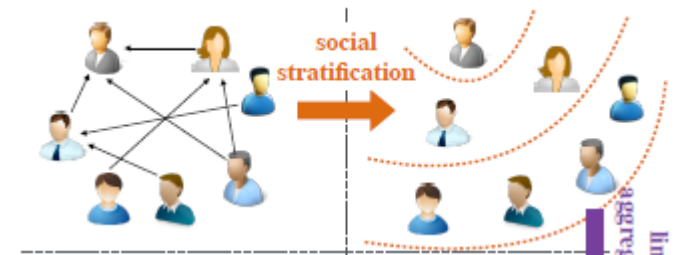
$$p(c(u), c(v)) = \begin{cases} 0, & \text{if } c(u) > c(v) \\ c(v) - c(u) + 1, & \text{otherwise.} \end{cases}$$

The *class transcendence penalty* introduced by all social links (i.e., \mathcal{S}) in the ESN can be represented as

$$\begin{aligned} p(c(\mathcal{U})) &= \sum_{(u,v) \in \mathcal{S}} p(c(u), c(v)) \\ &= \sum_{(u,v) \in \mathcal{S}} \max\{c(v) - c(u) + 1, 0\}. \end{aligned}$$

REGULATED SOCIAL STRATIFICATION

- Matthew Effect based Constraint



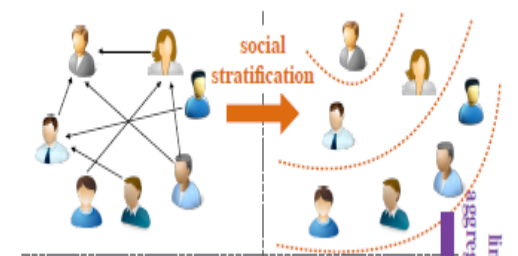
The *matthew effect based constraint* on users u and v can be represented as $c(u) \leq c(v)$ if $|\Gamma(u)| \geq |\Gamma(v)|$.

- Chart Depth Regulation Constraint

$$\sum_{u \in \mathcal{U}} c(u) \geq \alpha \cdot |\mathcal{U}|,$$

REGULATED SOCIAL STRATIFICATION

- Optimal regulated social stratification



$$c^*(\mathcal{U}) = \arg \min_{\{c(u_1), c(u_2), \dots, c(u_{|\mathcal{U}|})\}} \sum_{(u,v) \in \mathcal{S}} p(c(u), c(v)) + \sum_{u \in \mathcal{U}} c(u),$$

$$s.t., \quad p(c(u), c(v)) \geq c(v) - c(u) + 1, \forall (u, v) \in \mathcal{S},$$

$$p(c(u), c(v)) \geq 0, \forall (u, v) \in \mathcal{S},$$

$$c(u) \leq c(v), \forall u, v \in \mathcal{U}, \text{ if } |\Gamma(u)| \geq |\Gamma(v)|,$$

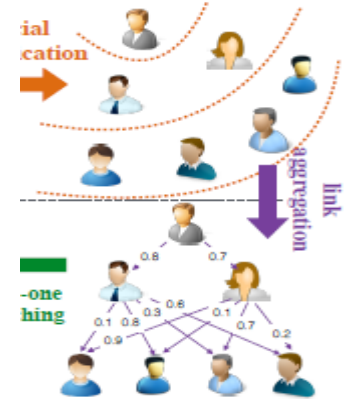
$$\sum_{u \in \mathcal{U}} c(u) \geq \alpha \cdot |\mathcal{U}|,$$

$$c(u) = 1, \text{ if } u \text{ is the CEO},$$

$$c(u) > 1, c(u) \in \mathbb{Z}^+, \forall u \in \mathcal{U} \setminus \{\text{CEO}\},$$

$$p(c(u), c(v)) \in \mathbb{Z}, \forall (u, v) \in \mathcal{S}.$$

SUPERVISION LINK INFERENCE WITH SOCIAL META PATHS AGGREGATION

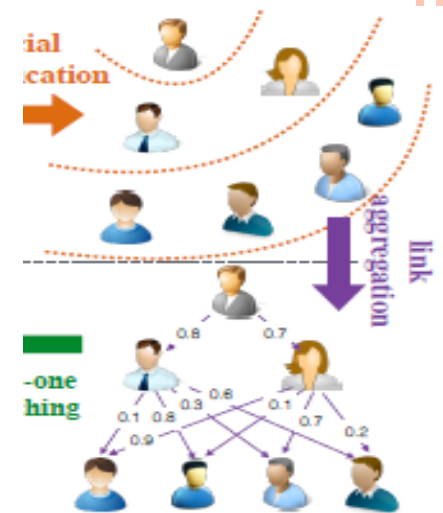


○ Social Meta Paths in Enterprise Social Networks

- *Follow*: User $\xrightarrow{\text{follow}}$ User, whose notation is “ $U \rightarrow U$ ” or $\Phi_1(U, U)$.
- *Follower of Follower*: User $\xrightarrow{\text{follow}}$ User $\xrightarrow{\text{follow}}$ User, whose notation is “ $U \rightarrow U \rightarrow U$ ” or $\Phi_2(U, U)$.
- *Common Followee*: User $\xrightarrow{\text{follow}}$ User $\xrightarrow{\text{follow}^{-1}}$ User, whose notation is “ $U \rightarrow U \leftarrow U$ ” or $\Phi_3(U, U)$.
- *Common Follower*: User $\xrightarrow{\text{follow}^{-1}}$ User $\xrightarrow{\text{follow}}$ User, whose notation is “ $U \leftarrow U \rightarrow U$ ” or $\Phi_4(U, U)$.
- *Common Group Membership*: User $\xrightarrow{\text{join}}$ Group $\xrightarrow{\text{join}^{-1}}$ User, whose notation is “ $U \rightarrow G \leftarrow U$ ” or $\Phi_5(U, U)$.
- *Reply Post*: User $\xrightarrow{\text{write}}$ Post $\xrightarrow{\text{reply}}$ Post $\xrightarrow{\text{write}^{-1}}$ User, whose notation is “ $U \rightarrow P \rightarrow P \leftarrow U$ ” or $\Phi_6(U, U)$.
- *Like Post*: User $\xrightarrow{\text{write}}$ Post $\xrightarrow{\text{like}^{-1}}$ User, whose notation is “ $U \rightarrow P \rightarrow P \leftarrow U$ ” or $\Phi_7(U, U)$.

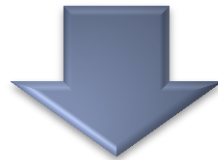
SUPERVISION LINK INFERENCE

- DP-intimacy(Directed Path-Intimacy)
- $i=\{1,2,3,4,5,6,7\}$



$$\text{DP-intimacy}_i(u, v) = \frac{|\mathcal{PATH}_i(u \rightsquigarrow v)| + |\mathcal{PATH}_i(v \rightsquigarrow u)|}{|\mathcal{PATH}_i(u \rightsquigarrow \cdot)| + |\mathcal{PATH}_i(v \rightsquigarrow \cdot)|},$$

where $\mathcal{PATH}_i(u \rightsquigarrow v)$ denotes the instance set of meta path $\Phi_i(U, U)$ going from u to v in the ESN.



$$\text{intimacy}(u, v) = \frac{e^{\sum_{(i)} \omega_i \text{DP-intimacy}_i(u, v)}}{1 + e^{\sum_{(i)} \omega_i \text{DP-intimacy}_i(u, v)}} \in [0, 1],$$

where the value of ω_i denotes the weight of social meta path Φ_i and $\sum_i \omega_i = 1$.

REGULATED SOCIAL CLASS MATCHING

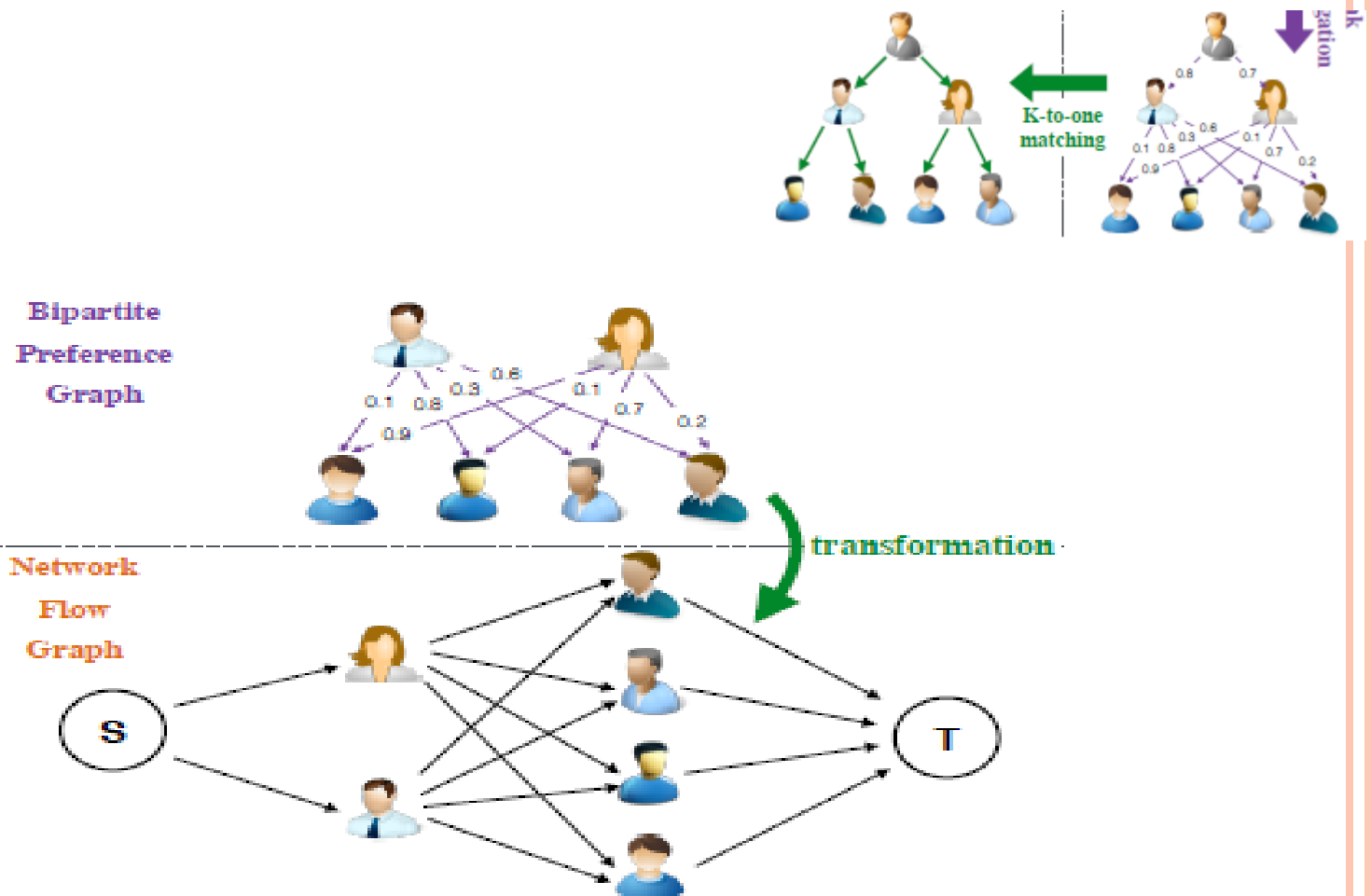


Figure 4: An example of K-to-one matching.

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EXPERIMENT DATASET



Microsoft

100k employees

SOCIAL STRATIFICATION RESULTS

- 先來實驗出哪個 α 最佳

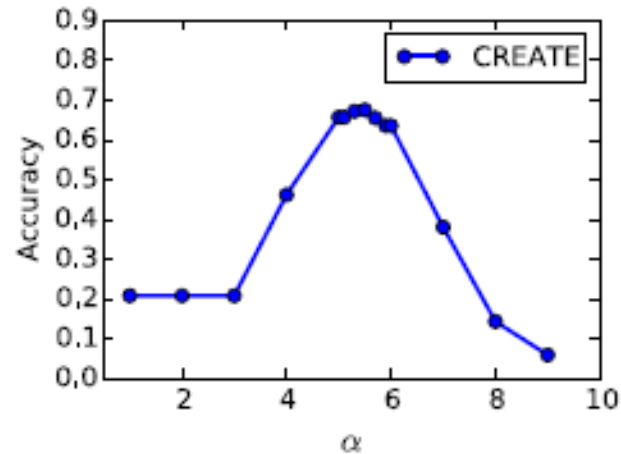
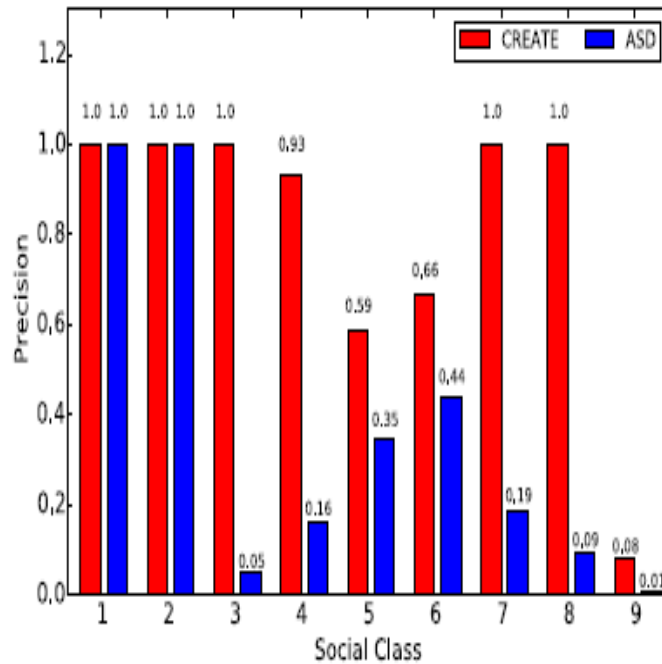


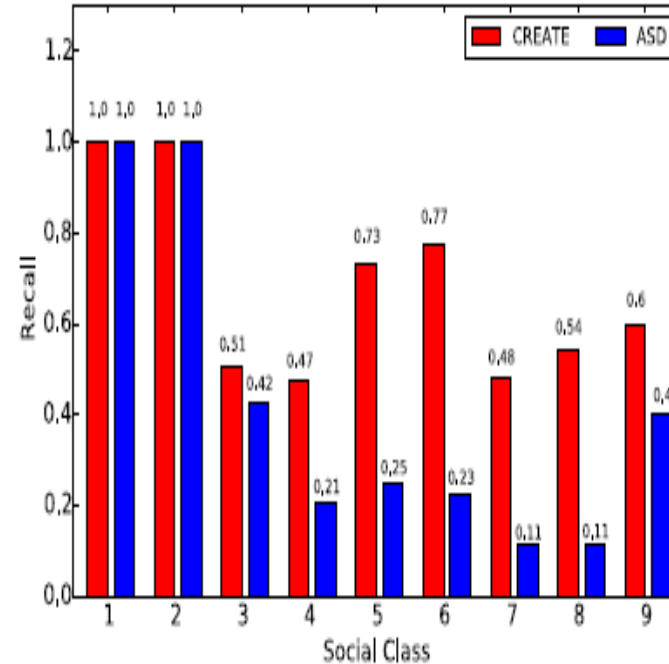
Figure 5: Sensitivity analysis of parameter α .

$$\alpha = 5.5$$

SOCIAL STRATIFICATION RESULTS



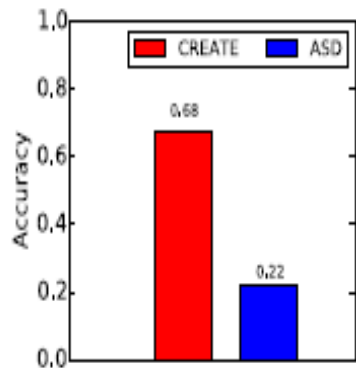
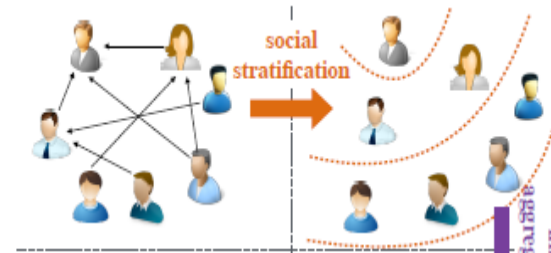
(a) Precision



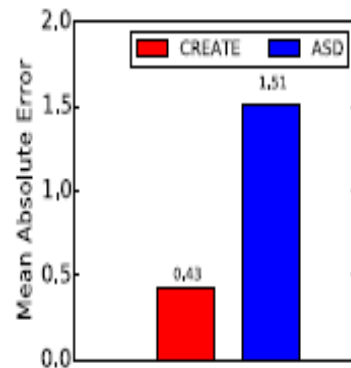
(b) Recall

Figure 6: Precision and Recall achieved by Create and ASD at each social class of the organizational chart.

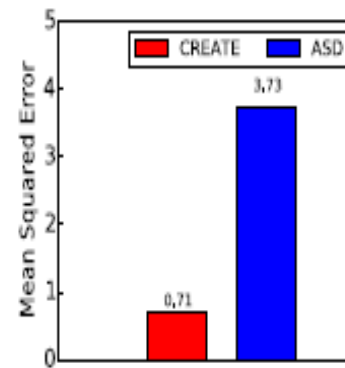
SOCIAL STRATIFICATION RESULTS



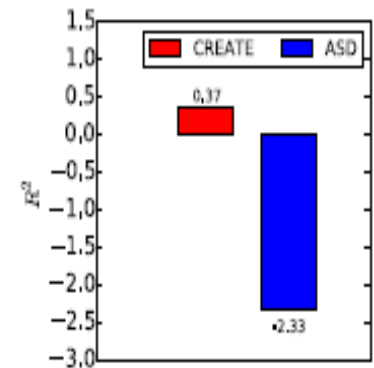
(a) Accuracy



(b) MAE



(c) MSE

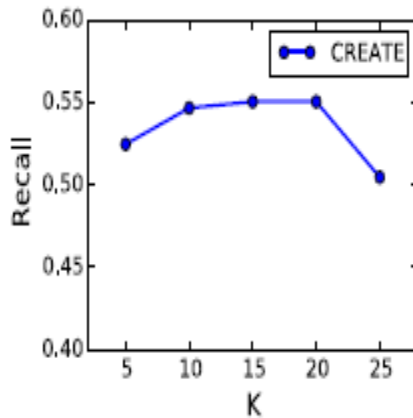
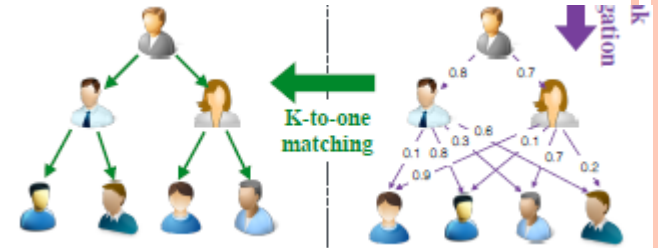


(d) R^2

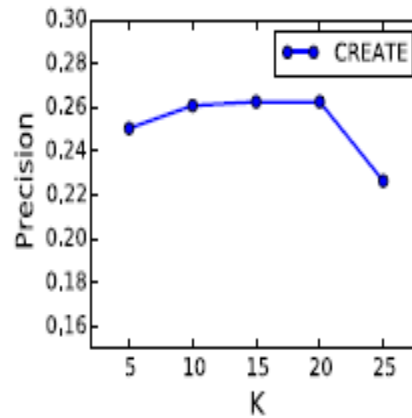
Figure 7: Performance comparison of Create and ASD evaluated by different metrics.

MANAGEMENT THRESHOLD SENSITIVITY ANALYSIS

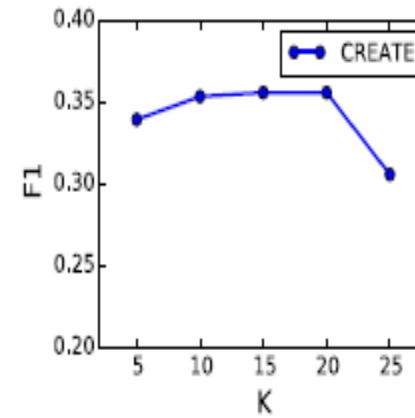
- 決定K的值



(a) Recall



(b) Precision



(c) F1

Figure 9: Sensitivity analysis of parameter K.

ORGANIZATIONAL CHART INFERENCE RESULTS

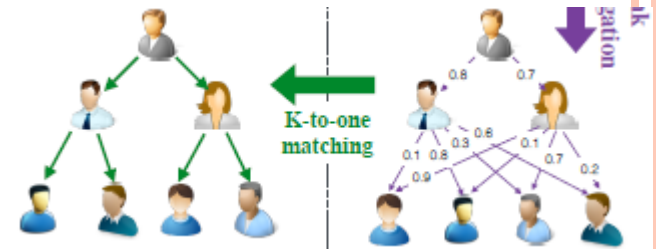
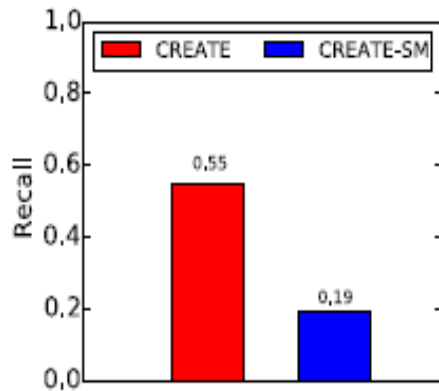
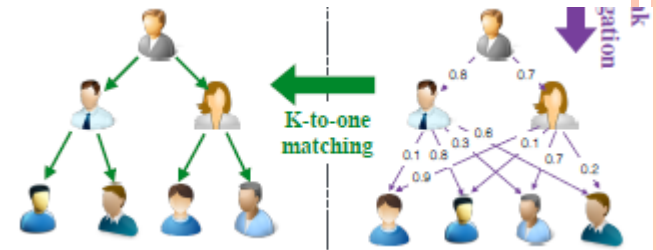


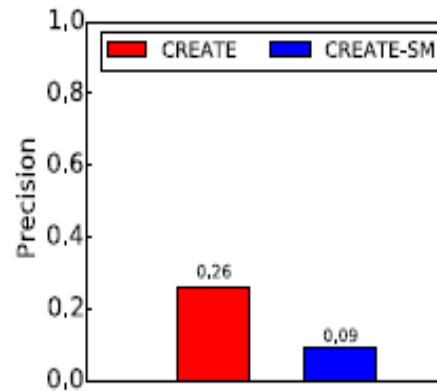
Table 1: Performance comparison of different organizational chart inference methods.

Method	Metrics	
	AUC	Precision@100
CREATE(K = 10)	0.856	0.830
CREATE(K = 15)	0.869	0.870
CREATE(K = 20)	0.869	0.870
CREATE-SL	0.719	0.820
CREATE-SM(K = 10)	0.610	0.720
CREATE-SM(K = 15)	0.630	0.790
CREATE-SM(K = 20)	0.630	0.790
CREATE-S	0.627	0.740
S-CN	0.636	0.440
S-JC	0.636	0.260
S-AA	0.528	0.070

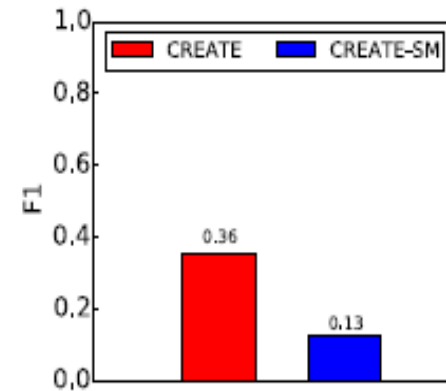
ORGANIZATIONAL CHART INFERENCE RESULTS



(a) Recall



(b) Precision



(c) F1

Figure 8: Performance comparison of Create and Create-sm evaluated by different metrics ($K = 15$).

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CONCLUSION

- 1. We have studied the organizational chart inference (IOC) problem based on the heterogeneous online ESNs.
- 2. A new chart inference framework Create has been proposed.

THANKS FOR LISTENING